

## **TERMS OF SERVICE - DIY Toolkit Programme**

Please read the below information in full to make sure the DIY Toolkit programme is right for you before making a purchase.

### **FORMAT**

5 x pre-recorded video trainings with captions delivered by Emma Haslam, which cover generic information on the process of having fertility treatment in Europe, how to choose a destination in Europe, how to choose a fertility clinic in Europe, the logistics of planning, preparing and having fertility treatment in Europe and next steps dependent on the outcome of treatment.

All five video trainings are instantly available upon purchase within your membership area, with lifetime access, for as long as Your IVF abroad Ltd are running the course programme.

This programme is not right for you if you require information on having surrogacy, adoption, or fertility treatment outside of Europe, or in the UK or Ireland.

### **SUPPORT**

There is no one to one contact/support with Emma, or anyone at Your IVF abroad Ltd included as part of this course programme.

If you have remaining questions following the completion of the programme then you may wish to consider a 30 minute 121 Pick My Brain video call with Emma.

<https://www.yourivfabroad.co.uk/pick-my-brain>

Should further/different support be needed then please visit our website to review our additional support options which are available at the costs quoted on our website [www.yourivfabroad.co.uk/services](http://www.yourivfabroad.co.uk/services)

If you require further/different support and are unsure what support you need then please contact [hello@yourivfabroad.co.uk](mailto:hello@yourivfabroad.co.uk) and we will be happy to help you.

As the UK's only independent reproductive agency and having been through fertility treatment ourselves, we do not believe in a one size fits all fertility clinic/s. What is a best fit for one person may not be the best fit for another and we have 1:2:1 services dedicated to those who wish for us to do the clinic matching for them. The clinics we suggest to our one to one clients through our Clinic Match Service and Clinic Match and Treatment Service Package change based on our clients' needs/preferences and

other variables like a clinic's safety, performance and customer service levels at the time of working together and so we do not work from a set list of clinics. Therefore this course programme does not provide a list of suggested fertility clinics. Instead Emma will teach you using her signature system, which covers the process she uses with one to one clients, so you will know exactly how to find your own fertility clinic that's right for your needs. If you would like to work with Emma 121 then you can find out more about the Clinic Match service and the Clinic Match and Treatment Service via our website.

[www.yourivfabroad.co.uk/our-services](http://www.yourivfabroad.co.uk/our-services)

This programme covers some elements of donor conception information. However, as this is a very personal, large and sensitive topic it is not possible to cover it in enough detail in the pre-recorded training videos. Therefore if you are considering donor conception treatment then we recommend adding a 1:2:1 donor conception Pick My Brain call at checkout, this will then give you a 30 minute video call with Emma to give you personalised support and information about donor conception so you can ask her your (non medical) questions about donation in order to make informed decisions that are right for you.

If there are any technical difficulties in accessing the course content in the membership area please contact [hello@yourivfabroad.co.uk](mailto:hello@yourivfabroad.co.uk).

## **PAYMENT**

Payment is in full and will be made at a one-off cost, quoted on the sales page at time of entering your card details.

If eligible at checkout you may be given the option to pay by Klarna or Clearpay to spread the cost of payment. If you choose to make payment using Klarna or Clearpay then your payment agreement is directly with them and you are legally required to fulfil this subject to their terms and conditions. Borrowing more than you can afford, or making late payments may negatively impact your financial status and ability to obtain credit, so please consider this before choosing to make payments via Klarna or Clearpay. Your IVF abroad Ltd holds no responsibility for any agreements made with Klarna or Clearpay.

All payment methods, including those made by Klarna and Clearpay are non-refundable due to the instant access element of this course.

If unsure about the suitability of the DIY Toolkit programme then please email [hello@yourivfabroad.co.uk](mailto:hello@yourivfabroad.co.uk) before making your purchase.

### Receipt

If purchasing the programme you will receive an automated receipt for your payment via email.

### RELATIONSHIP

- Emma is here to provide information based on her own research and experience.

### GUARANTEE

You recognise that Emma has your best interests at heart and that if you follow the information Emma provides in this course programme you will be well equipped to find a suitable, safe, fertility clinic and to have fertility treatment in Europe. Emma works hard to ensure accuracy of information, however it should be treated as a guide only and does not constitute medical or legal advice.

If you watch all five workshop trainings in full and feel that 121 support is needed (excluding Pick My Brain and Donor Conception calls) then Your IVF abroad will discount the cost you paid for the programme off their 121 services - Clinic Match Service or the Clinic Match and Treatment Service. Just contact [hello@yourivfabroad.co.uk](mailto:hello@yourivfabroad.co.uk) to make arrangements.

As with anything in life, the results you will get from this programme are dependent on many variables outside of Emma's control, including your actions outside of the programme and your circumstances, therefore Emma and Your IVF abroad Ltd holds no responsibility for your actions, or the actions of others you choose to work with, such as those at your chosen fertility clinic and any suppliers (including those in the Little Black Book) that you decide to use to help facilitate your fertility testing/treatment, which is all at your own risk.

There are also no guarantees being made that you will become pregnant or have a baby if you follow the guidance in the programme.

## **COPYRIGHT**

- **All materials included are for your personal use only – if found to be in breach of this requirement by misuse of the content, legal remedy will be taken. This includes sharing of login details with others, photographing content, sharing and distributing materials included in this course programme. Thank you.**